

Evidence summary and recommendations for improved communication during care transitions.

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<https://psnet.ahrq.gov/issue/evidence-summary-and-recommendations-improved-communication-during-care-transitions>

[Transitions](#) are a complicated and vulnerable time for patients, particularly for those with [complex](#) care needs. This review examines the literature around care transitions and insights from [patient and family advisory councils](#). The authors recommend [standardizing](#) the process for veterans with complex conditions and suggest focus on the use of real-time information exchange, documented care plans, and engaging patients and their families in transitions.