

Patient safety culture and the second victim phenomenon: connecting culture to staff distress in nurses.

September 19, 2016

Quillivan RR, Burlison JD, Browne EK, et al. Patient Safety Culture and the Second Victim Phenomenon: Connecting Culture to Staff Distress in Nurses. *Jt Comm J Qual Patient Saf.* 2016;42(8):377-386.

<https://psnet.ahrq.gov/issue/patient-safety-culture-and-second-victim-phenomenon-connecting-culture-staff-distress-nurses>

The [second victim](#) phenomenon describes the distress health care providers can experience after adverse events. This survey of 358 nurses at a single pediatric hospital found that those working in a stronger [safety culture](#) were less likely to report distress after involvement in a patient safety event. The authors suggest that bolstering safety culture can help prevent negative effects of [second victim](#) experiences.