

Patient safety and workplace bullying: an integrative review.

April 24, 2017

Houck NM, Colbert AM. Patient Safety and Workplace Bullying: An Integrative Review. J Nurs Care Qual. 2017;32(2):164-171. doi:10.1097/NCQ.000000000000209.

<https://psnet.ahrq.gov/issue/patient-safety-and-workplace-bullying-integrative-review>

[Unprofessional behaviors](#) have a negative influence on teamwork and staff retention. This integrative review examined [bullying of nurses](#) and how it [undermines](#) safe practice. Researchers found that bullying affected fall rates, medication or treatment errors, delays, adverse events, and [communication](#). The authors call for improved policies and interventions to reduce [workplace bullying](#) and its effect on patient care.