

## Using Kotter's change model for implementing bedside handoff: a quality improvement project.

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Small A, Gist D, Souza D, et al. Using Kotter's Change Model for Implementing Bedside Handoff: A Quality Improvement Project. J Nurs Care Qual. 2016;31(4):304-9. doi:10.1097/NCQ.0000000000000212.

<https://psnet.ahrq.gov/issue/using-kotters-change-model-implementing-bedside-handoff-quality-improvement-project>

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Change management has been described as a critical [strategy](#) to ensure safety improvements are sustained. This commentary discusses how one hospital applied a [well-known change model](#) to implement a new bedside [handoff](#) process and reports positive reactions from [nurses](#) and patients one month after the intervention.