

Pharmacist work stress and learning from quality related events.

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Boyle TA, Bishop A, Morrison B, et al. Pharmacist work stress and learning from quality related events. Res Social Adm Pharm. 2016;12(5):772-83. doi:10.1016/j.sapharm.2015.10.003.

<https://psnet.ahrq.gov/issue/pharmacist-work-stress-and-learning-quality-related-events>

High-quality [error investigation](#) can pave the way for safety improvement. This survey of community pharmacists found that a [blame-free culture](#) promotes learning from error investigation, but work stress impedes [safety culture](#). The authors suggest that working conditions and safety culture should be addressed in order to improve safety in community pharmacies.