

The effects of the second victim phenomenon on work-related outcomes: connecting self-reported caregiver distress to turnover intentions and absenteeism.

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Burlison JD, Quillivan RR, Scott SD, et al. The Effects of the Second Victim Phenomenon on Work-Related Outcomes: Connecting Self-Reported Caregiver Distress to Turnover Intentions and Absenteeism. J Patient Saf. 2021;17(3):195-199.

<https://psnet.ahrq.gov/issue/effects-second-victim-phenomenon-work-related-outcomes-connecting-self-reported-caregiver>

Health care organizations are increasingly recognizing the importance of [providing support](#) to second victims. In this survey study, researchers found that when respondents perceived their organization as supportive to second victim distress, they were less likely to express a desire to leave their job or to require time away from work. The authors point out that this is the first study to look at the impact of the [second victim](#) experience on work-related outcomes.