

A patient reported approach to identify medical errors and improve patient safety in the emergency department.

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<https://psnet.ahrq.gov/issue/patient-reported-approach-identify-medical-errors-and-improve-patient-safety-emergency>

[Patients' perceptions](#) of care may provide [valuable insights](#) for improving safety. Researchers surveyed patients seen in an academic emergency department over a one-year period. They found that patients were able to accurately identify [adverse events](#) and near misses, only a small fraction of which were also submitted to an existing [incident reporting system](#).