

## **Expanded pharmacy technician roles: accepting verbal prescriptions and communicating prescription transfers.**

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Frost TP, Adams AJ. Expanded pharmacy technician roles: Accepting verbal prescriptions and communicating prescription transfers. Res Social Adm Pharm. 2017;13(6):1191-1195.

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<https://psnet.ahrq.gov/issue/expanded-pharmacy-technician-roles-accepting-verbal-prescriptions-and-communicating>

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[Verbal orders](#) can contribute to errors in medication prescribing. This commentary discusses the role of [pharmacy technicians](#) in managing verbal prescriptions and ensuring their correctness. The authors suggest that pharmacists can develop practice [policies](#) and institute communication techniques such as [read-back](#) to reduce risks associated with verbal orders.