

Closing the loop: a process evaluation of inpatient care team communication.

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<https://psnet.ahrq.gov/issue/closing-loop-process-evaluation-inpatient-care-team-communication>

This observational study compared [nurse–physician communication](#) on two units, one in which the physicians called a stationary phone on the unit and a receptionist located the nurse and the other in which nurses carried mobile phones. The study team found no statistically significant difference in communication-related disruptions in patient care, but they did conclude that [communication](#) was more reliable when nurses carried mobile phones, as expected.