

## **A Framework for Safe, Reliable, and Effective Care.**

February 15, 2017

Frankel A, Haraden C, Federico F, Lenoci-Edwards J. Cambridge, MA: Institute for Healthcare Improvement and Safe & Reliable Healthcare; 2017.

<https://psnet.ahrq.gov/issue/framework-safe-reliable-and-effective-care>

---

A [systems approach](#) to safety can achieve lasting improvements in health care. This report presents a nine-component framework that emphasizes elements of the [learning health care system](#) and [safety culture](#) to guide organizations toward improvement. The authors emphasize the importance of [engaging patients](#) and their families as members of the care team.