

Guide to Improving Patient Safety in Primary Care Settings by Engaging Patients and Families.

April 21, 2018

Rockville, MD: Agency for Healthcare Research and Quality; April 2018.

<https://psnet.ahrq.gov/issue/guide-improving-patient-safety-primary-care-settings-engaging-patients-and-families>

[Patient engagement](#) in the process of care is important to improve safety in [primary care](#). This guide includes [case studies](#) and highlights [handoffs](#), [teach-back](#), tools to prepare patients for appointments, and [brown-bag](#) medication management as strategies to encourage patients and caregivers to participate in safety.