

Operational failures detected by frontline acute care nurses.

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Stevens KR, Engh EP, Tubbs-Cooley HL, et al. Operational Failures Detected by Frontline Acute Care Nurses. Res Nurs Health. 2017;40(3):197-205. doi:10.1002/nur.21791.

<https://psnet.ahrq.gov/issue/operational-failures-detected-frontline-acute-care-nurses>

This prospective reporting study asked frontline [nurse](#) participants to record operational failures, or breakdowns in usual care processes, in the course of their usual work. Nurses recorded about six such failures per shift, suggesting that [systems](#) failures are common in acute care settings.