

Validating domains of patient contextual factors essential to preventing contextual errors: a qualitative study conducted at Chicago area Veterans Health Administration sites.

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<https://psnet.ahrq.gov/issue/validating-domains-patient-contextual-factors-essential-preventing-contextual-errors>

Contextual errors can occur when health care providers fail to consider a patient's individual context, such as limited [literacy](#), when making a treatment plan. This qualitative study of clinicians identified 12 types of contextual errors that can impede [patient self-management](#) and lead to harm. The authors advocate a "contextual differential" to consider these potential errors.