

## **Bridging the gap between work-as-imagined and work-as-done.**

July 26, 2017

Deutsch ES. PA-PSRS Patient Saf Advis. June 2017;14:80-83.

<https://psnet.ahrq.gov/issue/bridging-gap-between-work-imagined-and-work-done>

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Understanding what is possible in the context of frontline practice is key when designing [enhancements](#) to augment care safety. Discussing the difference between work-as-imagined and work-as-done, this commentary highlights the value of [combining](#) the two approaches to inform and implement improvements in health care.