

## **Eliciting the functional processes of apologizing for errors in health care: developing an explanatory model of apology.**

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Prothero MM, Morse JM. Eliciting the Functional Processes of Apologizing for Errors in Health Care: Developing an Explanatory Model of Apology. Glob Qual Nurs Res. 2017;4:2333393617696686. doi:10.1177/2333393617696686.

<https://psnet.ahrq.gov/issue/eliciting-functional-processes-apologizing-errors-health-care-developing-explanatory-model>

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Apology is an important component of a complete [disclosure](#). This commentary explores the evolution of apology as a safety strategy in health care and how such conversations can help [restore](#) the patient–physician [relationship](#) after an error has occurred.