

A qualitative formative evaluation of a patient-centred patient safety intervention delivered in collaboration with hospital volunteers.

September 24, 2017

Louch G, O'Hara JK, Mohammed MA. A qualitative formative evaluation of a patient-centred patient safety intervention delivered in collaboration with hospital volunteers. *Health Expect.* 2017;20(5):1143-1153. doi:10.1111/hex.12560.

<https://psnet.ahrq.gov/issue/qualitative-formative-evaluation-patient-centred-patient-safety-intervention-delivered>

This qualitative evaluation found that a volunteer-administered patient engagement [intervention](#) was received positively by patients, families, volunteers, and frontline staff. The authors suggest that this intervention is a promising approach to enhance [patient engagement](#).