

Learning from incidents in health care: critique from a Safety-II perspective.

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Sujan MA, Huang H, Braithwaite J. Safety Sci. 2017;99:115-121.

<https://psnet.ahrq.gov/issue/learning-incidents-health-care-critique-safety-ii-perspective>

Studying what [works well](#) to design safer systems is gaining [traction](#) in patient safety improvement work. This commentary discusses [Safety-II](#) thinking in health care and suggests that examining how an organization has effectively responded and [learned](#) from an incident can enhance quality and safety performance.