

High reliability leadership: a conceptual framework.

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<https://psnet.ahrq.gov/issue/high-reliability-leadership-conceptual-framework>

[Leadership engagement](#) is key to achieving improvements that support safe care. This commentary discusses behaviors of frontline leaders in [high reliability organizations](#) outside of health care. The author reviews actions associated with high reliability organization characteristics, such as willingness to speak up, preoccupation with failure, and deference to expertise that align with leadership roles in [medicine](#).