

Recognizing and responding to the "toxic" work environment: worker safety, patient safety, and abuse/neglect in nursing homes.

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Pickering CEZ, Nurenberg K, Schiamburg L. Recognizing and Responding to the "Toxic" Work Environment: Worker Safety, Patient Safety, and Abuse/Neglect in Nursing Homes. Qual Health Res. 2017;27(12):1870-1881. doi:10.1177/1049732317723889.

<https://psnet.ahrq.gov/issue/recognizing-and-responding-toxic-work-environment-worker-safety-patient-safety-and>

This qualitative interview study of certified nurse assistants found that many experienced [bullying](#) while working in [nursing homes](#). Consistent with [prior work](#) in other settings, this negative work environment was perceived to adversely affect safety culture.