

Translating staff experience into organisational improvement: the HEADS-UP stepped wedge, cluster controlled, non-randomised trial.

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<https://psnet.ahrq.gov/issue/translating-staff-experience-organisational-improvement-heads-stepped-wedge-cluster>

This prospective trial with concurrent controls examined whether frontline team [safety surveillance](#) reduced the instances of longer-than-average length of stay for a given diagnosis. The study team found that incomplete implementation of the intervention actually increased length of stay, whereas stringent implementation of the intervention improved length of stay. The authors conclude that suboptimal [implementation](#) can negatively affect safety.