

## VA hospitals flooded with complaints about care.

September 27, 2017

Estes A. Boston Globe. September 16, 2017.

<https://psnet.ahrq.gov/issue/va-hospitals-flooded-complaints-about-care>

---

[Psychological safety](#) can empower staff to communicate [concerns](#) that affect patient safety. This newspaper article reports on Veterans Affairs staff concerns about safety hazards, consequences [whistle-blowers](#) have faced after speaking up about problems, and efforts to protect whistle-blowers and improve the [safety of the system](#).