

Five Years of Experience Using Front-line Ownership to Improve Healthcare Quality and Safety.

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<https://psnet.ahrq.gov/issue/five-years-experience-using-front-line-ownership-improve-healthcare-quality-and-safety>

Patient safety leaders have noted the need to recognize the [complexity](#) of health care systems in order to implement and sustain improvements. Articles in this special issue explore how [frontline ownership](#) is central to making progress. The issue highlights the importance of a [culture of safety](#)—supported by leadership who manage the interface between standardization and [customization](#)—to enable staff engagement and solution development.