

## **Patient perceptions of receiving test results via online portals: a mixed-methods study.**

April 12, 2019

Giardina TD, Baldwin J, Nystrom DT, et al. Patient perceptions of receiving test results via online portals: a mixed-methods study. *J Am Med Inform Assoc.* 2018;25(4):440-446. doi:10.1093/jamia/ocx140.

<https://psnet.ahrq.gov/issue/patient-perceptions-receiving-test-results-online-portals-mixed-methods-study>

---

Providing test results to patients via online portals is an important [patient engagement](#) strategy. This interview study of 95 patients who viewed their test results online found that most did not receive an explanation of the results. The authors conclude that patients need additional guidance to interpret [test results](#) online.