

## **How differences between manager and clinician perceptions of safety culture impact hospital processes of care.**

February 14, 2018

Richter J, Mazurenko O, Kazley AS, et al. How Differences Between Manager and Clinician Perceptions of Safety Culture Impact Hospital Processes of Care. J Patient Saf. 2020;16(4):289-293.

doi:10.1097/PTS.0000000000000320.

<https://psnet.ahrq.gov/issue/how-differences-between-manager-and-clinician-perceptions-safety-culture-impact-hospital>

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Managers' perceptions of [safety culture](#) tend to be more positive than frontline health care workers. This study found that in hospitals where [manager](#) and frontline perceptions of safety culture were more aligned, processes of care for conditions such as acute myocardial infarction were better compared to hospitals where safety culture diverged more between management and staff.