

Connecting perspectives on quality and safety: patient-level linkage of incident, adverse event and complaint data.

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<https://psnet.ahrq.gov/issue/connecting-perspectives-quality-and-safety-patient-level-linkage-incident-adverse-event-and>

Safety events in hospitalized patients are [captured](#) in three ways: [incident reports](#) (process problems), [adverse event reports](#) (patient harm), and [patient complaints](#). Among Dutch surgical patients, the three methods captured unique problems, but patients with an incident reported were more likely to experience an adverse event, even if the two were clinically unrelated.