

Defense Health Agency Should Improve Tracking of Serious Adverse Medical Events and Monitoring of Required Follow-up.

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[Adverse event reporting](#) is an important step toward failure reduction. However, weaknesses in [feedback](#), follow-up, and action resulting from incident reports diminish their impact on safety. This publication analyzed reporting activity and action in the [Defense Health Agency](#). The resulting recommendations suggest the need to improve tracking of incident reports and for clarifying reporting requirements.