

Understanding procedural violations using Safety-I and Safety-II: the case of community pharmacies.

August 22, 2018

Jones CEL, Phipps D, Ashcroft DM. Understanding procedural violations using Safety-I and Safety-II: The case of community pharmacies. *Saf Sci*. 2018;105:114-120. doi:10.1016/j.ssci.2018.02.002.

<https://psnet.ahrq.gov/issue/understanding-procedural-violations-using-safety-i-and-safety-ii-case-community-pharmacies>

Under the [Safety-I](#) framework, procedural violations in the health care setting might be viewed unfavorably. In the Safety-II framework procedural violations may be seen as necessary modifications within a complex work environment. The authors suggest that applying [both frameworks](#) provides deeper understanding of procedural violations in community pharmacies and may facilitate the development of targeted interventions for improving safety.