

Disclosure coaching: an ask-tell-ask model to support clinicians in disclosure conversations.

July 25, 2018

Shapiro J, Robins L, Galowitz P, et al. Disclosure Coaching: An Ask-Tell-Ask Model to Support Clinicians in Disclosure Conversations. J Patient Saf. 2021;17(8):e1364-e1370. doi:10.1097/PTS.0000000000000491. <https://psnet.ahrq.gov/issue/disclosure-coaching-ask-tell-ask-model-support-clinicians-disclosure-conversations>

[Disclosure](#) of medical errors to patients and families is [recommended](#), but such conversations can have negative consequences for all involved if done [incorrectly](#). This commentary describes a [disclosure coaching initiative](#), including the toolkit and tactics used to help clinicians [develop skills](#) needed to ensure appropriate and effective communication during these stressful interactions.