

Barriers and facilitators to implementing a process to enable parent escalation of care for the deteriorating child in hospital.

December 21, 2018

Gill FJ, Leslie GD, Marshall AP. Barriers and facilitators to implementing a process to enable parent escalation of care for the deteriorating child in hospital. Health Expect. 2018;21(6):1095-1103.

doi:10.1111/hex.12806.

<https://psnet.ahrq.gov/issue/barriers-and-facilitators-implementing-process-enable-parent-escalation-care-deteriorating>

[Prior research](#) has shown that parents can be valuable partners in safety, identifying [adverse events](#) and errors not captured by other means. Investigators studied the implementation of a parent escalation of care process, Calling for Help (C4H), in a pediatric hospital. Although there was support for the process among [staff](#), barriers included a low level of parent awareness of the process and concerns about parents' abilities to accurately identify clinical concerns.