

Seeking answers, hearing silence.

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<https://psnet.ahrq.gov/issue/seeking-answers-hearing-silence>

[Lack of transparency](#) regarding errors in patient care contributes to harm, mistrust, and [inclination toward legal action](#). This commentary offers insights from a parent whose daughter died from medical error and the resistance she faced when trying to understand what happened. The author encourages health care to embrace strategies that improve [dialogue](#) and explanation regarding errors including [communication-and-resolution programs](#).