

People, processes, health IT and accurate patient identification.

October 10, 2018

Quick Safety. October 1, 2018;(45):1-2.

<https://psnet.ahrq.gov/issue/people-processes-health-it-and-accurate-patient-identification>

This newsletter article reviews common problems related to [patient identification](#) and recommends strategies to ensure verification actions are a part of daily practice. Highlighted suggestions focus on system-level approaches that reduce the potential for incorrect patient data to be entered and proliferate, such as use of frontline confirmation processes and [duplicate record](#) monitoring. A [WebM&M commentary](#) discussed an incident involving a wrong-patient order in an [electronic record](#) system.