

Organizational conditions for engagement in quality and safety improvement: a longitudinal qualitative study of community pharmacies.

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<https://psnet.ahrq.gov/issue/organizational-conditions-engagement-quality-and-safety-improvement-longitudinal-qualitative>

In this qualitative study, researchers followed the progress of the [improvement work](#) taken on by 10 English community pharmacies that participated in improvement workshops over a 1-year period. Using a behavioral change framework, they were able to describe the pharmacies' progress in their activities as well as identify particular [organizational factors](#) facilitating improvement work.