

Enhancing safety culture through improved incident reporting: a case study in translational research.

December 12, 2018

Flott K, Nelson D, Moorcroft T, et al. Enhancing Safety Culture Through Improved Incident Reporting: A Case Study In Translational Research. Health Aff (Millwood). 2018;37(11):1797-1804.

doi:10.1377/hlthaff.2018.0706.

<https://psnet.ahrq.gov/issue/enhancing-safety-culture-through-improved-incident-reporting-case-study-translational>

This initiative report outlines a series of interventions employed at a large health care provider in London over a 2-year period to improve [incident reporting](#) and optimize its use as a learning tool. The authors review how the project enhanced report monitoring, policy support, and [frontline ownership](#) of efforts to improve culture survey results, reduce health care–associated [patient harm](#), and increase incident reporting [activity](#).