

## **Quality improvement priorities for safer out-of-hours palliative care: lessons from a mixed-methods analysis of a national incident-reporting database.**

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Williams H, Donaldson SL, Noble S, et al. Quality improvement priorities for safer out-of-hours palliative care: Lessons from a mixed-methods analysis of a national incident-reporting database. *Palliat Med.* 2019;33(3):346-356. doi:10.1177/0269216318817692.

<https://psnet.ahrq.gov/issue/quality-improvement-priorities-safer-out-hours-palliative-care-lessons-mixed-methods-analysis>

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Patients receiving [palliative care](#) are often medically complex and may be at increased risk for safety events, especially when cared for outside of routine clinic hours. In this mixed-methods study, researchers analyzed patient safety incident reports regarding patients who received inadequate palliative care during nights and weekends from primary care services in the United Kingdom. Incidents related to [medications](#) were common, accounting for 613 out of the 1072 safety events included in the study.