

## **Screening for adverse drug events: a randomized trial of automated calls coupled with phone-based pharmacist counseling.**

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Schiff G, Klinger E, Salazar A, et al. Screening for Adverse Drug Events: a Randomized Trial of Automated Calls Coupled with Phone-Based Pharmacist Counseling. J Gen Intern Med. 2019;34(2):285-292.

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<https://psnet.ahrq.gov/issue/screening-adverse-drug-events-randomized-trial-automated-calls-coupled-phone-based-pharmacist>

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In this cluster-randomized trial, researchers examined the impact of an automated phone call with the option of transfer to a live [pharmacist](#) on detecting potential [adverse drug events](#) for patients newly started on medications for certain conditions in the [primary care setting](#). Patients receiving the intervention were more likely to have medications stopped with documentation reflecting adverse effects.