

Implementation and evaluation of a laboratory safety process improvement toolkit.

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Kwan BM, Fernald D, Ferrarone P, et al. Implementation and Evaluation of a Laboratory Safety Process Improvement Toolkit. J Am Board Fam Med. 2019;32(2):136-145. doi:10.3122/jabfm.2019.02.180109.

<https://psnet.ahrq.gov/issue/implementation-and-evaluation-laboratory-safety-process-improvement-toolkit>

This qualitative evaluation found that the AHRQ [Improving Your Office Testing Process](#) toolkit was perceived as usable and applicable to the clinical setting. The content for [patient engagement](#) and communication with test results was particularly valued.