

Patient and visitor aggression in healthcare: a survey exploring organisational safety culture and team efficacy.

July 24, 2019

Heckemann B, Hahn S, Halfens RJG, et al. Patient and visitor aggression in healthcare: A survey exploring organisational safety culture and team efficacy. J Nurs Manag. 2019;27(5):1039-1046.

doi:10.1111/jonm.12772.

<https://psnet.ahrq.gov/issue/patient-and-visitor-aggression-healthcare-survey-exploring-organisational-safety-culture-and>

This online survey of nurse managers found that patient and visitor [aggression](#) remains a patient safety concern. The results highlight the importance of the [physical layout](#) and [safety culture](#) in addressing aggressive behavior and improving workplace safety for nurses.