

Zero Harm: How to Achieve Patient and Workforce Safety in Healthcare.

July 31, 2019

Clapper C, Merlino J, Stockmeier C, eds. New York, NY: McGraw-Hill Education; 2019. ISBN: 9781260440928.

<https://psnet.ahrq.gov/issue/zero-harm-how-achieve-patient-and-workforce-safety-healthcare>

Achieving [zero preventable harms](#) has emerged as a clarion call for patient safety improvement. This book draws on the experience of [high-risk industries](#) to provide practices and tools that [translate knowledge](#) from aviation and other risky work environments to health care. Notable approaches covered include [high reliability](#), learning systems, and just culture.