

Is disruptive behavior inherent to the surgeon or the environment? Analysis of 314 events at a single academic medical center.

September 4, 2019

Heslin MJ, Singletary BA, Benos KC, et al. Is Disruptive Behavior Inherent to the Surgeon or the Environment? Analysis of 314 Events at a Single Academic Medical Center. *Ann Surg*. 2019;270(3):463-472. doi:10.1097/SLA.0000000000003469.

<https://psnet.ahrq.gov/issue/disruptive-behavior-inherent-surgeon-or-environment-analysis-314-events-single-academic>

[Disruptive behavior](#) is a recognized threat to patient safety. In this study at a single academic medical center, the investigators sought to characterize the root causes of disruptive behavior by comparing the perspectives of the person reporting the incident and the involved persons (often a surgeon). The most common contributing factors to disruptive behavior included the [stress](#) of the clinical situation and unclear hospital policies, implying that both individual and system-level interventions may be helpful in preventing these behaviors.