

Communicating with patients about diagnostic errors in breast cancer care: providers' attitudes, experiences, and advice

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<https://psnet.ahrq.gov/issue/communicating-patients-about-diagnostic-errors-breast-cancer-care-providers-attitudes>

This study held focus groups with breast cancer providers to better understand attitudes and experiences regarding communicating with patients about [diagnostic errors](#). Researchers presented three hypothetical vignettes for discussion. Participants identified challenges related specifically to breast cancer as well as challenges stemming from team-based care. To improve communication about these errors, participants recommended educating patients, being honest and empathetic, and focus on the positive and the patient's future.