

An Organisation Losing its Memory? Patient Safety Alerts: Implementation, Monitoring and Regulation in England

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Cousins D. Croydon, UK: Accidents against Medical Accidents; 2020.

<https://psnet.ahrq.gov/issue/organisation-losing-its-memory-patient-safety-alerts-implementation-monitoring-and-regulation>

Health care organizations can [learn](#) from internal and [external](#) incidents to identify potential patient safety risks and incorporate care process improvements. This report suggests that England's National Health Service has yet to build accountability and reliability into its response to practice alerts. The authors share 4 primary concerns and recommendations to address the [alert](#) compliance gaps that focus on clarity on action expected, transparency, communication and monitoring.