

Listening and question-asking behaviors in resident and nurse handoff conversations: a prospective observational study.

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Prior research has found that many clinicians [do not engage](#) in active listening behaviors essential to [safe patient care](#). This prospective observational study used a mixed-methods approach to better understand listening and question-asking behaviors during residents and nurses handoffs. The researchers did not identify any significant differences between residents and nurses in their active or passive listening behaviors, but they did find that nurses asked significantly more questions than residents.