

## Overcoming COVID-19: what can human factors and ergonomics offer?

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This commentary describes how [human factors and ergonomics](#) can contribute to the COVID-19 pandemic response, using the example of workflow redesigns in a pediatric ambulatory care clinic. The authors discuss Just-in-time (JIT) training, adapting workflow processes, identifying potential failure modes and safety hazards, and revisions to protocols and processes to provide safe care to patients during the [COVID-19 pandemic](#).