

Patient feedback for safety improvement in primary care: results from a feasibility study.

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Hernan AL, Giles SJ, Beks H, et al. Patient feedback for safety improvement in primary care: results from a feasibility study. *BMJ Open*. 2020;10(6):e037887. doi:10.1136/bmjopen-2020-037887.

<https://psnet.ahrq.gov/issue/patient-feedback-safety-improvement-primary-care-results-feasibility-study>

This feasibility study surveyed 1,750 patients using the [primary care patient measure of safety](#) (PC PMOS) tool to obtain [patient feedback](#) about the safety of their care in primary care settings. Findings indicate that this approach complements existing safety improvement activities, can be integrated into existing feedback service requirements, and should be explored further by larger effectiveness trials.