

Beyond the corrective action hierarchy: a systems approach to organizational change.

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<https://psnet.ahrq.gov/issue/beyond-corrective-action-hierarchy-systems-approach-organizational-change>

This article discusses the action hierarchy, which is a tool for generating corrective actions to improve safety and focuses on those recommendations relying less on human factors and more on [systems change](#). The authors propose a multifaceted definition of 'systems change' and a rubric for determining the extent to which a corrective action addresses 'systems change' ('systems change hierarchy').