

Interventions and measurements of highly reliable/resilient organization implementations: a literature review.

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implementations](https://psnet.ahrq.gov/issue/interventions-and-measurements-highly-reliableresilient-organization-implementations)

[High reliability organizations](#) have developed methods for achieving safety despite [hazardous conditions](#). In this systematic review, the authors summarize the five “hallmarks” of high reliability organizations (preoccupation with failure; reluctance to simplify interpretations; sensitivity to operations; commitment to resilience; and deference to expertise). The authors also discuss generalizable interventions that can guide systems towards [high reliability](#) - process redesign, training, and organization redesign.