

## Doctors' unconscious bias affects quality of health care services, research shows.

October 28, 2020

Dembosky A. &nbsp;All Things Considered. National Public Radio. October 15, 2020.

<https://psnet.ahrq.gov/issue/doctors-unconscious-bias-affects-quality-health-care-services-research-shows>

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Physician implicit bias is [gaining attention](#) as a patient safety concern. This piece shares a story of ineffective care delivery to a patient with [COVID-19](#) as context for the discussion. Hospital tactics to address the problem such as training and use of [patient survey data](#) to motivate individual action are reviewed.