

Closing the loop on test results to reduce communication failures: a rapid review of evidence, practice and patient perspectives.

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<https://psnet.ahrq.gov/issue/closing-loop-test-results-reduce-communication-failures-rapid-review-evidence-practice-and>

Incomplete or delayed test result [communication](#) can contribute to diagnostic errors, delayed treatments and patient harm. The authors synthesized systematic and narrative reviews from multiple perspectives discussing diagnostic test result communication failures. The review identified several avenues for improving [closed-loop communication](#) through the use of [technology](#), audit and feedback, and use of point-of-care or bedside testing.