

## Patients' perceptions of safety in emergency medical services: an interview study.

December 2, 2020

Venesoja A, Castrén M, Tella S, et al. Patients' perceptions of safety in emergency medical services: an interview study. *BMJ Open*. 2020;10(10):e037488. doi:10.1136/bmjopen-2020-037488.

<https://psnet.ahrq.gov/issue/patients-perceptions-safety-emergency-medical-services-interview-study>

---

Safety problems in [prehospital care](#) can lead to [adverse events](#). This qualitative study explored patients' perceptions of safety in emergency medical services (EMS). While patients generally felt safe during their EMS encounter, lack of communication or professionalism among EMS personnel may hinder their sense of safety.