

Patient harm during COVID-19 pandemic: using a human factors lens to promote patient and workforce safety.

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This article uses an adapted [human factors analysis classification system](#) (HFACS) to describe three levels of failure occurring during the COVID-19 pandemic: organizational factors (e.g., resource management, organizational climate), individuals and their environments (e.g., [lack of training](#) in personal protective equipment (PPE) donning), and supervision factors (such as those caused by staffing shortages).